

Sacramento Regional Fire/EMS Communications Center

10230 Systems Parkway, Sacramento, CA 95827-3006 www.srfecc.ca.gov

9:00 a.m. Tuesday, April 14, 2020 Held Remotely at:

Join Microsoft Teams Meeting

<u>+1 916-245-8065</u> United States, Sacramento (Toll) Conference ID: 547 594 734#

The Governor has declared a State of Emergency to exist in California as a result of the threat of COVID-19 (aka the "Coronavirus"). The Governor issued Executive Order N-25-20, which directs Californians to follow public health directives including canceling large gatherings. The Executive Order also allows local legislative bodies to hold meetings via conference calls while still satisfying state transparency requirements. The Governor has also issued Executive Order N-33-20, prohibiting people from leaving their homes or places of residence except to access necessary supplies and services or to engage in specified critical infrastructure employment.

The Public's health and well-being are the top priority for the Board of Directors ("Board") of Sacramento Regional Fire/EMS Communications Center ("Center") and you are urged to take all appropriate health safety precautions. To facilitate this process, the meeting of the Board will be available by:

Join Microsoft Teams Meeting

<u>+1 916-245-8065</u> United States, Sacramento (Toll) Conference ID: 547 594 734#

Note: The meeting is being held <u>solely</u> by telephonic means and will be made accessible to members of the public seeking to attend and to address the Board <u>solely</u> through the link set forth above, except that members of the public seeking to attend and to address the Board who require reasonable accommodations to access the meeting, based on disability or other reasons, should contact the following person at least twenty-four (24) hours in advance of a Regular meeting to make arrangements for such reasonable accommodations:

Tyler Wagaman Executive Director (916) 228-3070 twagaman@srfecc.ca.gov

* INDICATES NO ATTACHMENT

The Board will convene in open session at 9:00 a.m.

Call to Order Chairperson

Roll Call of Member Agencies Secretary

Primary Board Members

Chris Costamagna, Chairperson

Mike McLaughlin, Vice Chairperson

Wilson, Board Member

Deputy Chief, Sacramento Fire Department

Chief, Cosumnes Fire Department

Division Chief, Folsom Fire Department

Brian Shannon, Board Member Deputy Chief, Sacramento Metropolitan Fire District

Pledge of Allegiance

AGENDA UPDATE: An opportunity for Board members to (1) reorder the agenda; and (2) remove agenda items that are not ready for presentation and/or action at the present Board meeting.

PUBLIC COMMENT: An opportunity for members of the public to address the Governing Board on items within the subject matter jurisdiction of the Board. Duration of comment is limited to three (3) minutes.

RECESS TO CLOSED SESSION:

1. CONFERENCE WITH LABOR NEGOTIATOR*

Pursuant to Government Code Section 54957.6

Center Negotiator(s) Lindsay Moore, Counsel

Tyler Wagaman, Executive Director

Employee Organization(s) Teamsters Local 150

Teamsters Local 856

Unrepresented Administrators

2. PERSONNELISSUES*

Pursuant to California Governing Code Section 54957

a. Public Employment: Executive Director

Medical Director

b. Employee Evaluation: Executive Director

3. CONFERENCE WITH LEGAL COUNSEL: Anticipated Litigation*

a. Pursuant to California Government Code Section 54956.9(b)
 The Board will meet in closed session to discuss significant exposure to litigation. Two
 (2) potential cases

RECONVENE TO OPEN SESSION AT 10:00 a.m.

CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to committee, other consent matters. Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

^{*} INDICATES NO ATTACHMENT

 Board Meeting Synopsis (March 24, 2020) PROPOSED ACTION: Motion to Approve Consent Agenda 	Page	5-9
PRESENTATION:		
None		
ACTION ITEMS:		
 Approval of MOU/Use Agreement* Resolution #2-20, Adopting SRFECC Emergency Operations Plan and Declaration of Emergency Approval of new Long Term Disability Contract with MetLife Background: In order to realize cost savings SRFECC moved from SunLife to MetLife. Enrollment is voluntary for staff. Approval of Northrup Grumman Contract Amendment 11 Background: The amendment memorializes a verbal agreement with NG. With the start of the NG CommandPoint CAD maintenance, NG is honoring their Verbal agreement to no longer charge maintenance for PCMSS and COBOL CAD. They will continue to support both. 	Page Page Page	10-11 12-19 20-21
DISCUSSION/POSSIBLE ACTION:		
None		
INFORMATION:		
None		
CENTER REPORTS:		
None		

CORRESPONDENCE:

None

ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:

BOARD MEMBER COMMENTS:

ADJOURNMENT:

The next scheduled Board Meeting is April 28, 2020.

Location: 10545 Armstrong Ave, Mather, CA 95655-4102 Time:

9:00 a.m.

^{*} INDICATES NO ATTACHMENT

Board Members, Alternates, and Chiefs

Posted at: 10230 Systems Parkway, Sacramento, CA 95827

www.srfecc.ca.gov

10545 Armstrong Ave, Mather, CA 95655-4102

DISABILITY INFORMATION:

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Executive Director's Office at (916) 228-3070. Notification at least 48 hours prior to the meeting will enable the Center to make reasonable arrangements to ensure accessibility to this meeting.

POSTING:

This is to certify that on April 10, 2020, a copy of the agenda was posted:

-at 10230 Systems Parkway, Sacramento, CA 95827

- -on the Center's website which is: www.srfecc.ca.gov
- -10545 Armstrong Ave, Mather, CA 95655-4102

Clerk of the Board

Juice Free

^{*} INDICATES NO ATTACHMENT

REGULAR GOVERNING BOARD MEETING

March 24, 2020

GOVERNING BOARD MEMBERS

Deputy Chief Chris Costamagna Sacramento Fire Department

Deputy Chief Brian Shannon Sacramento Metropolitan Fire District Chief Mike McLaughlin Cosumnes Community Services District

(Remote attendance)

Division Chief Chad Wilson Folsom Fire Department (Remote attendance)

GOVERNING BOARD MEMBERS ABSENT

COMMUNICATIONS CENTER MANAGEMENT

Tyler Wagaman Executive Director

Diane House Deputy Director - Administration Kylee Soares Deputy Director - Operations

OTHERS IN ATTENDANCE

Lindsay Moore Counsel, SRFECC - (Remote attendance)
Janice Parker Administrative Analyst, SRFECC

Cinthia Saylors Metro Board Member - (Remote attendance)

NOTE: Because the Governor declared a State of Emergency to exist in California as a result of the threat of COVID-19 (aka the Coronavirus) attendance by the public at this meeting was by telephonic means only and was made accessible to members of the public solely through the link set forth below.

<u>Join Microsoft Teams Meeting</u> + 1 916-245-8065 United States, Sacramento (Toll) Conference ID: 647 050 795#

The meeting was called to order and roll call taken at 9:02 a.m.

- 1. The Pledge of Allegiance was recited.
- 2. There were no agenda updates.
- 3. There was no public comment.
- 4. CLOSED SESSION:

CONFERENCE WITH LABOR NEGOTIATOR*

Pursuant to Government Code Section 54957.6

Center Negotiator(s) Lindsay Moore, Counsel

Tyler Wagaman, Executive Director

Employee Organization(s) Teamsters Local 150 Teamsters Local 856

Unrepresented Administrators

2. PERSONNEL ISSUES*

Pursuant to California Governing Code Section 54957

b. Public Employment: Executive Director

Medical Director

c. Employee Evaluation: Executive Director

3. CONFERENCE WITH L COUNSEL: Anticipated Litigation*

a. Pursuant to California Government Code Section 54956.9 (b)
 The Board will meet in closed session to discuss significant exposure to litigation.
 Two (2) potential cases

Closed session was convened at 9:06 a.m. with Board members present as indicated in initial roll call: Deputy Chief Costamagna and Deputy Chief Shannon in attendance and Chief McLaughlin and Division Chief Wilson and Lindsay Moore, Counsel in attendance remotely.

Open session was reconvened at 10:23 a.m.

- 1. The Board received an update regarding labor negotiations; no action was taken.
- 2. The Board received an update and direction was given to counsel; no action was taken.
- 3. The Board received an update; no action was taken.
- CONSENT AGENDA: Matters of routine approval including, but not limited to Board meeting synopsis, payroll reports, referral of issues to committee, other consent matters. Consent Agenda is acted upon as one unit unless a Board member requests separate discussion and/or action.

Division Chief Wilson indicated that he had not been in attendance at the previous Board Meeting – However, his Board alternate Chief Rodriguez had been in attendance. The correction will be made.

A motion was made by Division Chief Wilson and seconded by Deputy Chief Shannon to approve the consent agenda and Board Meeting minutes with the above-mentioned correction. (Board Meeting March 10, 2020)

AYES: Sacramento Fire Department, Sacramento Metro, Cosumnes Community Services District, Folsom

NOES: ABSENT: ABSTAIN:

Motion passed.

6. PRESENTATION:

None

7. ACTION ITEMS:

1. Approval of Lease Agreement

Counsel said the lease agreement is for approximately 4300 sq. ft. of administrative offices for a lease term of five years at a base rate of \$6129.00 per month.

A motion was made by Deputy Chief Shannon and seconded by Chief McLaughlin to approve the Lease Agreement.

AYES: Sacramento Fire Department, Sacramento Metro, Cosumnes Community Services District, Folsom

NOES: ABSENT: ABSTAIN: Motion passed.

2. Approval of MOU/Use Agreement

This document will be brought back to the Board for approval at our next meeting.

8. **DISCUSSION/POSSIBLE ACTION:**

None

9. INFORMATION:

1. Communications Center Statistics

These statistics were contained in the Board packet.

2. Financial Reports:

- a. Monthly Credit Card Usage Statement (February)
- b. Budget to Actuals (February)
- c. Umpqua Lease Update (March)

These reports were contained in the Board packet.

3. Projects Update

A copy was contained in the Board packet.

4. Recuritment Update

A copy was contained in the Board packet.

5. PAD Update

A copy was contained in the Board packet.

10. **CENTER REPORTS**:

Executive Director Wagaman

1. Executive Director Wagaman said dispatch and admin personnel are all doing their part to help everyone remain healthy: disinfecting, distancing, washing hands frequently, etc.

Admin staff have moved out of the Center. Some IT and GIS personnel are working out of the CTC when needed and the majority of staff is working from home. Despite this disruption staff continues to move our projects forward and to maintain the professionalism and efficiency we have come to expect.

2. Executive Director Wagaman expressed his appreciation to Deputy Director(s) Soares and House for all their continued work and dedication to the Center and their staff.

Deputy Director House (Administration)

1. D/D House echoed Chief Wagaman's appreciation to the Center staff. She highlighted the continued forward movement for the CAD project, FitGap, Westnet, etc. while remaining

flexible with work locations.

- 2. Matt Wooden has assumed the lead for our Help Desk. He has become very creative with his ability to reduce the number of Help Desk tickets without compromising the need for physical distancing.
- 3. We are actively preparing for several moves in the very near future. We are vacating several rooms at the CTC and will be relocating to our new Main Office the first week in May. The current admin space is being re-designed to accommodate our upcoming dispatch academy.
- 4. We are changing our Intrado maintenance over to AT&T beginning July 1st. This maintenance will be funded through our SETNA funds.
- 5. The financial audit has been completed and they will be doing a presentation for us at a future Board meeting.
 - We will have the Preliminary Budget FY 20/21 available for approval at the April 28th Board meeting.
- 6. FitGap is in progress, but the Northrup Grumman Command Point demonstration will be rescheduled once the requirement for social distancing has been lifted.

Deputy Director Soares (Operations)

- 1. We are continuing normal operations at the Center despite the onset of the coronavirus. The dispatch staff is adapting to new protocols as required, and continues to do a phenomenal job.
- 2. One of member of our dispatch personnel is in phase II of her call taker training. We have another of our dispatcher II's participating in acting supervisor training.
 - Training Supervisor Quintard was afforded an opportunity to take a virtual IROC class.
- 3. The refresher EMD training has been postponed due to the coronavirus restrictions on traveling and gatherings and will be rescheduled.
 - However, our EMS Coordinator, Jenn Curtiss is exploring participation remotely for our refresher course and the EMD training for our upcoming dispatch academy.
- 4. Mark Hicks, HR Coordinator, and Janice Parker, Administrative Analyst, continue to move forward with building a solid base of potential recruits for our next academy.
 - We will be conducting a dispatch academy of eight recruits beginning May 4th.
- 5. Deputy Director Soares said we are continuing to monitor our daily call volume and she once again thanked everyone for their continued support and dedication.
- 6. Due to the coronavirus the OPST banquet has been postponed until October. As the date becomes closer we will send out additional information.

11. **CORRESPONDENCE:**

None

12. ITEMS FOR DISCUSSION AND POTENTIAL PLACEMENT ON A FUTURE AGENDA:

None

13. BOARD MEMBER COMMENTS:

Division Chief Wilson:

He said he appreciates the way in which Center personnel has responded so professionally and efficiently to all of the challenges and the necessary adjustments that have been required due to the coronavirus.

Chief McLaughlin:

He expressed his appreciation to everyone and their willingness to adapt in the face of adversity. He also pledged his support to the Center and offered assistance should it be needed.

Deputy Chief Shannon

Thank you D/D's House and Soares for all your efforts during this challenging time. He is so appreciative that we continue to move forward to accomplish our goals despite everything that is going on.

He too, offered any necessary assistance – all you need do is ask.

Deputy Chief Costamagna

He would like to continue these electronic meetings.

14. ADJOURNMENT:

The meeting was adjourned at 10:47 a.m.

Respectfully submitted,

Jenice Filer

Janice Parker Clerk of the Board

Chris Costamagna, Chairperson

Mike McLaughlin, Vice Chairperson



Sacramento Regional Fire/EMS Communications Center

10230 Systems Parkway, Sacramento, CA 95827-3007 (916) 228-3070 – Fax (916) 228-3082

RESOLUTION #2-20

Resolution of the Governing Board Adopting SRFECC Emergency Operations Plan and Declaration of Emergency

WHEREAS, the Governor of the State of California declared on March 4, 2020, a State of Emergency in California as a result of the threat from the rapid spread of a respiratory illness caused by the novel coronavirus (COVID-19); and

WHEREAS, on March 5, 2020, the County of Sacramento Public Health Officer issued a Proclamation of Local Public Health Emergency and the County Executive issued a Proclamation of Local Emergency for Sacramento County in response to COVID-19, both of which were ratified by the County Board of Supervisors on March 10, 2020;

WHEREAS, on March 13, 2020, the President of the United States issued a proclamation declaring the COVID-19 outbreak in the United States as a national emergency, beginning March 1, 2020;

WHEREAS, the Sacramento Regional Fire/EMS Communications Center ("Center") has an Emergency Operations Plan for COVID-19 ("Emergency Plan");

WHEREAS, the Governing Board hereby finds the COVID-19 pandemic has caused, and will continue to cause, conditions of extreme peril to the safety of persons served by the Center that are likely beyond the control of services, personnel and facilities of the Center, requiring the combined forces of other political subdivisions to combat, and desires to proclaim a local emergency and ratify the proclamation of local emergency by the County of Sacramento.

WHEREAS, the Governing Board hereby delegates the power and duty to the Executive Director or his designee to implement the Emergency Plan and any other necessary actions to ensure that the Center continues to provide communications and dispatch services for the Member Agencies and contracting entities during the local emergency declared by the County of Sacramento.

NOW, THEREFORE, BE IT RESOLVED THAT:

- 1. The Recitals set forth above are true and correct, and incorporated herein by reference.
- 2. The Emergency Plan is hereby implemented.
- 3. Consistent with the proclamations made by the President of the United States, the Governor of California and the County of Sacramento, the Board hereby declares that a local emergency exists in Sacramento County and directs the Executive Director, or his designee, to implement the Emergency Plan.
- 4. During the local emergency, the Board hereby authorizes the Executive Director or his designee to:

- a. Take all actions necessary to implement the Emergency Plan and the intent and purpose of this Resolution, including but not limited to request any available funding from the State and Federal Government and/or any other funding available as a result of this proclamation and ratification of local emergency. During this emergency such actions shall be carried out consistent with federal, state and local law, the Joint Powers Agreement, and Center Policy.
- b. Carry out any law, order, regulation or legal directive issued by the federal, state or local government, including any applicable provisions of the California Emergency Services Act (Government Code § 8550 et. seq.), the California Office of Emergency Services Emergency Plan, the California Department of Public Health, the Centers for Disease Control and any other local State of Emergency Plan or Proclamation which provides direction to the Center.
- 5. This Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of: (i) the Board takes action to terminate because the local conditions do not warrant the Resolution; or (ii) May 1, 2020.

PASSED AND ADOPTED this 14th day of April, 2020, by the following votes:

Chris Costamagna, Chairperson	Michael McLaughlin, Vice Chairperson
BY:	ATTEST:
ABSTAIN:	
NOES:	
AYES:	



SACRAMENTO REGIONAL FIRE/EMS

Long Term Disability

Proposal produced on March 23, 2020 This quote is valid for 90 days from date of proposal



SACRAMENTO REGIONAL FIRE/EMS Rate Summary

Coverage	Participating Lives	Covered Volume	Rates	Annual Premium
LTD Option 1 5690728				
Long Term Disability (per \$100 Covered Monthly Payroll)	23	\$166,494	\$0.496*	\$9,902

Rates are guaranteed from April 1, 2020 - December 31, 2021

Employee Assistance Program services are provided by LifeWorks US under an agreement with MetLife.

^{*} Please note that the fee for EAP services will be payable in combination with your Disability or Life Insurance premium. Upon agreement of these fees, MetLife will attach an EAP overview summary to the end of the Disability or Life insurance certificate and this attachment will constitute your agreement to purchase EAP services from MetLife.



Summary of Benefits Long Term Disability - LTD Option 1

Long Term Disability					
Class Description	All Active Full Time Employees- Command Staff (40 Hours)		All Other Active Full Time Employees (40 Hours)		
Monthly Benefit	66.670% of Predisability Earnings		, , , , , , , , , , , , , , , , , , , ,	v Farnings	
Maximum Monthly Benefit	\$6,000.00	ability Lamings	60% of Predisability Earnings \$6,000.00		
Minimum Monthly Benefit*	\$100.00		\$100.00		
Elimination Period	30 Days or until the Maximum Benefit F		30 Days or until the end of the STD Maximum Benefit Period.		
Own Occupation Period	Any Occ		Any Occ		
Social Security Integration	Family Social Security		Family Social Security		
Benefit Duration	RBD w/ SSNRA		RBD w/ SSNRA	RBD w/ SSNRA	
	Age as defined by Social Security or		The later of Your Normal Retirement Age as defined by Social Security or the period shown below:		
Rehabilitation Incentives	Age on Date of Your Disability less than 60 60 61 62 63 64 65 66 67 68 69 and over Work Incentive Rehabilitation Prog	Benefit Duration to age 65 60 months 48 months 42 months 36 months 24 months 21 months 18 months 15 months 12 months	Age on Date of Your Disability less than 60 60 61 62 63 64 65 66 67 68 69 and over Work Incentive Rehabilitation Prog	Benefit Duration to age 65 60 months 48 months 42 months 36 months 24 months 21 months 18 months 15 months 15 months 17 months 18 months 19 months	
included in quote (details in limitations and	Family Care Incentive		Family Care Incentive		
definitions)	Moving Expense Incentive		Moving Expense Incentive		
Employee Assistance Program	Option 3, 5 sessions.		Employee Assistance Program is not included.		
Survivor Benefit	Included in this quote		Included in this quote		
Cost of Living Adjustment	Cost of Living Adjustment does not apply. Cost of Living Adjustment does not apply.				
*The minimum monthly be incentives.	nefit is subject to ove	erpayment situations a	and any applicable re	ehabilitation	



Long Term Disability	Rate per \$100 Of Covered Monthly Payroll	Covered Monthly Payroll	Est Monthly Premium	Est Annual Premium
Standalone	\$0.496	\$166,494	\$825	\$9,902
Rates are guaranteed from April 1, 2020 - December 31, 2021 (21 months)				



The following limitations and definitions apply to all plans			
Limitations and Definitions			
Definition of Predisability Earnings	 The amount of the employee's gross salary or wages from his/her employer as of the day before his/her disability began. Predisability earnings includes: Basic earnings only. The term does not include: The grant, award, sale, conversion, and/or exercise of shares of stock or stock options; The Employer's contributions on Your behalf to any deferred compensation arrangement or pension plan; or 		
	Any other compensation from the Employer.		
Pre Existing Conditions	3/12		
Pre-Existing Condition Limitation	Pre-Existing Condition means the employee: received medical treatment, care or services for a diagnosed condition; or took prescribed medication for a diagnosed condition in the 3 months immediately prior to the effective date of coverage under this certificate; and the Disability caused or substantially contributed to by the condition begins in the first 12 months after the effective date of coverage under this certificate. The employee is not covered for a Disability caused or substantially		
	contributed to by a Pre-existing Condition or medical or surgical treatment of a Pre-existing Condition.		
Work Incentive	While disabled and receiving a Monthly Benefit, employees may receive up to 100% of Predisability Monthly Earnings, including family care expense reimbursement, Rehabilitation incentive, return-to-work earnings, and other income benefits. After the first 24 months following the employees return to work, MetLife will reduce the employees Monthly Benefit by 50% of the amount the employee earns from working while Disabled.		
Rehabilitation Incentive	10% increase in the Monthly Benefit if participating in an approved Rehabilitation Program.		
Family Care Incentive	If the employee works or participates in a Rehabilitation Program while they are Disabled, reimbursement may be provided for up to \$400 per month for eligible Family Care expenses incurred by an employee for each eligible family member during the first 24 months of benefit payments.		
Moving Expense Incentive	Moving Expense Incentive: If the employee participates in a Rehabilitation Program while they are Disabled, reimbursement may be provided for expenses incurred in order to move to a new residence if recommended as part of the Rehabilitation Program.		
Temporary Recovery	If the employee returns to Active Work before completing the Elimination Period and then becomes Disabled again due to the		



	same or related condition, a new Elimination Period is not required provided the return to full time work is within a period of 10 work days or less. MetLife will count the days worked while Disabled toward the satisfaction of the Elimination Period. If the return to Active Work is greater than 10 work days, a new Elimination Period is required.
	If the employee returns to Active Work, after they begin to receive Monthly Benefits, for a period of 180 continuous days or less and becomes Disabled again due to the same or related condition, they will not have to complete a new Elimination Period.
Zero Day Residual	If the employee continues to meet the Definition of Disability, the elimination period may be satisfied during part-time employment.
Survivor Benefit	If the employee dies while they are Disabled, a single sum payment equal to 3 times the employee's last net Monthly Benefit is made to the employee's survivor.
Continuity of Coverage	Provided for groups where this plan will replace an inforce insured plan in force on the day immediately preceding the effective date of this plan.
Cost of Living Freeze	Cost of Living Freeze is included in this quote.
Waiver of Premium	Premium payments for Disabled employees are waived while benefits are payable.
Indexing	For the purposes of determining whether an employee continues to be Partially Disabled and for calculating the Work Incentive, we will add to the employee's Predisability Earnings an amount equal to the product of Predisability earnings times the annual rate of increase in the Consumer Price Index for the prior year.
Specific Disabilities	
Mental or Nervous Disorders or Diseases unless due to schizophrenia, dementia or organic brain disease	If the employee is Disabled, Disability benefits are limited to a lifetime maximum of 12 months. BiPolar Disorder will not be limited.
	Combined monthly maximum limitation from date benefits begin with other limited conditions: Yes
Chronic Fatigue Syndrome and Related Disorders	If the employee is Disabled, Disability benefits are limited to a lifetime maximum of 12 months.
	Combined monthly maximum limitation from date benefits begin with other limited conditions: Yes
Neuromuscular, Musculoskeletal or Soft Tissue Disorder	If the employee is Disabled, Disability benefits are limited to a lifetime maximum of 12 months.
	Combined monthly maximum limitation from date benefits begin



	with other limited conditions: Yes
Alcohol, Drug or Substance Abuse or Addiction	If the employee is Disabled, Disability benefits are limited to one occurrence per lifetime maximum of 12 months.
	Combined monthly maximum limitation from date benefits begin with other limited conditions: No



Exclusions

We will not pay for any Disability caused or contributed to by:

- War, whether declared or undeclared, or act of war, insurrection, rebellion, or terrorist act;
- Your active participation in a riot;
- Intentionally self-inflicted injury;
- Attempted suicide; or
- Commission of or attempt to commit a felony.

Amendment No. 11 to the Agreement between the City of Sacramento Regional Fire/EMS Communications Center and Northrop Grumman Systems Corporation

This Eleventh Amendment to the Northrop Grumman Master Maintenance Agreement (the "Agreement") for Computer Aided Dispatch System (CAD) maintenance services is made and entered between the Sacramento Regional Fire/EMS Communications Center ("Customer") and Northrop Grumman Systems Corporation, doing business through Northrop Grumman Defense Systems Sector, herein referred to as "Northrop Grumman". This Agreement was amended on July 1, 2018 under Amendments 9 and 10.

Customer and Northrop Grumman agree as follows:

- 1. Effective as of February 24, 2020, Customer and Northrop Grumman have agreed to discontinue all payments by Customer for:
 - a. NG COBOL CAD Maintenance, and;
 - b. PCMSS Mobile Software Maintenance.
 - c. Effective December 15, 2019, Customer and Northrop Grumman have agreed to discontinue al payments by customer for NG/HP Hardware Maintenance, since the new HPE Integrity hardware is under 5-year factory warranty coverage.
- 2. Inasmuch as customer has paid for this maintenance in advance, Northrop Grumman shall reimburse Customer the credit amounts as shown in Exhibit "A" hereto.
- 3. Northrop Grumman shall nevertheless continue to maintain the NG COBOL CAD Software and PCMSS Mobile Software on the same terms as existed prior to this Amendment 11 under the CommandPoint® CAD upgrade project Annual Operations and Maintenance most recently revised in Amendment 6. Such maintenance shall be discontinued upon the Go-Live of the Northrop Grumman CommandPoint® CAD system. Payment of the CommandPoint® CAD Annual Operations and Maintenance milestone under the CommandPoint CAD upgrade contract shall be deemed to be consideration for maintenance as set forth in this Amendment 11.
- 4. All other Terms and Conditions of the Agreement, except as specifically changed hereby, shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this amendment, the day and year written below.

Sacramento Regional Fire/EMS Communications Center:	Northrop Grumman Systems Corporation:
	John Kouri
Signature of Authorized Representative	John Kouri
e de la companya de l	Contracts Manager
Printed Name	April 8, 2020
	Date
	_
Title	
	_
Date	

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Amendment No. 11 to the Agreement between the City of Sacramento Regional Fire/EMS Communications Center and Northrop Grumman Systems Corporation

Exhibit "A

Pricing and Credits

The Credit Applied, as shown below, is the prorated credit for the suspension of payment as agreed in item 1 above. Northrop Grumman shall provide a credit in the form of a check to Customer in the amount of \$64,435.57 resulting in a final total value of all 3 classes of maintenance of \$68,970.43.

Maintenance Class & Original Term	Prior Contract Value	Credit Applied	Revised Values
NG/Cobol CAD SW Maint 7.1.19-6.30.20	\$ 48,449.00	\$16,724.86	\$31,724.14
NG/HP Hardware Maint 7.1.19-6.30.20	\$ 39,765.00	\$21,462.21	\$18,302.79
PCMSS Mobile SW Maint 9/25/19 - 9/24/20	\$ 45,192.00	\$26,248.50	\$18,943.50
Total	\$133,406.00	<u>\$64,435.57</u>	\$68,970.43